

# May-17

## TOTAL

Extremely likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't know
59	18	0	2	5	0

## Comments

Always friendly and helpful

Because they're very good

Excellent in everyway

Excellent service

Friendly, considerate, warm, professional.

Happy to recommend my doctors. Pleased with way I was treated both in the waiting room girls very

Helpful staff and kind doctors

I have never seen my doctor on time, I have waited an hour in the waiting room in the past. I have had my appointments cancelled on numerous occasions after waiting a week to get the appointment. I have been chasing up biopsy results for 13 weeks that I was told would take 7 days.

I'm at the Doctors quite often and they have the time to listen to your needs and help where they can had to wait to see my doctor, which is even better to say it's a city centre practice in the middle of Manchester . The reception staff are always super helpful and considerate. The practice nurse is great and Dr Gilbert is a Quick and speedy service. The staff is extremely nice and professional.

The doctors are very very good and actually listen and don't just fob you off

The reason is that I'm being treated well thanks

There were up to 20 individuals under the influence of drugs and alcohol attending the surgery at the time of Yesterday would have been 1 as fantastic service overall services are 2

dr gilber is always so caring and attentive. Best doctor ive ever had

very good

excellent, friendly and professional consultatio health checks

