# How to use the NHS App? A Guide for Beginners

## What is the NHS App?

Simple and secure way to access a range of NHS services on your smartphone or tablet:

- get advice about coronavirus
- order repeat prescriptions
- book appointments
- get health advice
- view your medical record
- register your organ donation decision
- find out how the NHS uses your data

It is available on iOS and Android

## **Other features**

If your GP surgery or hospital offers other services in the NHS App, you may be able to:

- message your GP surgery, doctor or health professional online
- consult a GP or health professional through an online form and get a reply
- access health services on behalf of someone you care for
- view your hospital and other healthcare appointments
- view useful links your doctor or health professional

## Navigating the App

This is the home page. To return to this page click on the Home button.

<b>分</b> Home	NHS	(?) (C) Help Settings			
Coronavirus (COV coronavirus on NF	<b>ID-19)</b> Get informatio	on about >			
Home					
Name:	Name: Mrinalini Panthula				
Date of birth:	25 April 1999				
NHS number:	638 079 9532				
Popular serv	ices				
View your me	essages	edback			
Linked profiles					
View your GP	health record	>			
Order a repea	t prescription	>			
State Annalistment		Messager			

Clicking on the settings symbol will take you to this page

has shared with you

#### Who can use it?

- aged 13 and over
- registered with a GP surgery in England

## What you will need



Internet connection (WiFi or Mobile data)

Phone / Tablet

## WARNING

Unless you have unlimited access to the internet, make sure you have enough **data allowance** with your broadband or mobile monthly plan. In doubt, check with your provider. where you can manage cookie settings, fingerprint scanning and notification settings.

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Settings		
Linked profiles		>
Cookies		>
Fingerprint		>
NHS login		>
Notifications		Feedback
Log out		



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You can log onto the app using your fingerprint scanner if your phone has this feature. To switch on this feature, click on the bit outlined and it should be green.



To allow notifications for updates and new features to be sent to your phone.



### **HEALTH RECORD**

To see details of your health record, such as history of allergies and allergic reactions, medication you are taking, test results (includes only the past 6 months), all consultations and documentation.

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638 079 9	532				
Address 66 Leafiel Keynes, B	d Rise, <sup>-</sup> ucks, M	Two Mile A K8 8BX	Ash, Milto	on	
Allergies	and a	dverse re	actions	1	>
Medicine	95			0	>
Test resu	lts (pa	st 6 mont	ths)	2	>
Consulta	tions a	ind event	ts	69	>
Documents			0	>	
You may s you are no	ee med ot famil	lical abbre iar with.	viations t	hat	
Help	with a	abbreviat	ions		

### PRESCRIPTIONS

To check prescriptions and order repeat prescriptions, click on the prescriptions tab. To view the information, make sure the pharmacy details are correct (or change it) and click continue.

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# **Manage notifications**

These may include new features and public health updates.

If you share this device with other people, they may see your notifications. The settings will apply to everyone who logs in to the NHS App on this device.

More information is available in the NHS App privacy policy.

Allow notifications I accept the NHS App sending notifications on this device



Messages

Manage how notifications are shown on this device (opens your device settings) S 3 \$ Advice

Prescriptions

Your health

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Advice

# Check the pharmacy this will be sent to



Prescriptions

Your health

Messages

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Then, you will be able to order repeat prescriptions and view those orders



## **MESSAGES**

To see health information and messages click on the button

## **ADVICE**

Use this tab to get information about:

- Latest advice on COVID-19
- Various conditions/ treatments
- Using NHS 111 online (to get help if you have an urgent medical problem and you are not sure what you want to do)



### **APPOINTMENTS**

#### highlighted.



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# **Health information** and updates

Your messages

You have no messages.



Click on the appointments tab, then either GP appointments OR Hospital appointments to view, book or cancel appointments.

₩ Home	NHS	(?) (C) Help Settings	fi Home	NHS	(?) () Help Settings
Appoi	intments		< Back		
GP surgery View and m surgery	<b>/ appointments</b> anage appointments	s at your >	Hospi appoi	tal and ot ntments	her
Hospital and Michael Wiew and michael your referra	nd other appointn anage appointments	nents s, like >	Book or ca appointme If you've ha cancel your	<b>ncel your referral</b> ent d a referral, you car first appointment h	> book or ere
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